

Privacy Policy - How we protect your personal information

Purpose

GDPR (General Data Protection Regulation) is a new data protection law that will start in the EU 25th of May 2018. Trust Care protects your privacy. We want you as a customer, or supplier to be able to feel safe when you provide your personal information to us. The purpose of the policy is to tell you how we treat your personal information, what we use them for, who gets to share them and how to take advantage of your rights.

Background

We treat your personal information primarily to fulfill our commitments. Our starting point is to not process more personal information than necessary and we always strive to use the least amount of integrity sensitive data as possible. We may need your personal information to comply with laws as well as conduct customer and market analyzes. We also need your personal information to give you good service for example in terms of marketing, follow-up and information. You are entitled to deny that we use personal data for marketing purposes. When we collect personal data about you for the first time you will get more information about this and how you can renounce from it.

Guidelines

Personal data we process?

We only handle personal information when we have legal reasons to do so. We do not process personal data in any case other than when they are required to meet obligations under contract and/or law. Here are examples of the personal data we handle:

- Contact information, such as name, phone number, E-mail address
- Contract-related information

Why do we need to treat your personal data?

- In order to fulfill an agreement
- Traceability of purchased medical devices
- To provide information of various kinds regarding our products and services

How do we get access to your personal data?

We collect your personal information as follows:

- Details you provide us with
- Information we receive from public registers

- The information we receive when you contact us looking for employment, visiting us or otherwise take contact with us

Your personal data is processed in a secure way

We have specific procedures and practices to ensure that your personal information is handled safely. Only employees and other persons within the organization that needs the personal data to perform their duties have access to them.

Our IT systems have your privacy in focus and is protected against intrusion, destruction and other events that may pose a risk to your privacy and integrity.

When do we disclose your personal information?

We will only disclose your personal information to third parties if necessary to fulfill our obligations by agreement or law. In cases where we provide personal information to third parties we establish special agreements such as personal data contract and confidentiality agreements to ensure that the personal data is processed in a secure manner. We do not transfer personal data in cases other than those explicitly stated here.

Responsibility

Trust Care is responsible for the processing of your personal data and that your rights are taken into account.

Correction and transparency

All the information that Trust Care handles should be correct. This also applies to the personal data that we collect. In the event that information turns out to be wrong, we will correct this immediately. You have the right to access the information we have registered about you. If you want us to share this information or if you have other questions regarding the processing of your personal data, please contact us through the information at the bottom.

Complaint

If you have any questions regarding this text or believe that we have in some way broken our handling of your personal information, please contact us by e-mail or send the information in writing to our mailing address that you can find on our website.

Contact:

Trust Care Carloni Design AB
Skrittgatan 8B
SE 21377 Malmö, Sweden
Tel: +46 40 15 61 20
Email: info@trustcare.se

Hours:

Monday - Friday 09:00-17:00
Closed for lunch 12:00-13:00



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